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SmartCare "Diagnosis Document" Instructions

Below is a screenshot of the **Diagnosis Document** in SmartCare. The diagnosis document is the form in SmartCare that adds, removes, or updates a beneficiary's diagnoses for a specific program. A new diagnosis document must be completed for each program admission/enrollment, to indicate the diagnoses that will be used for claiming.

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¹ For CG users, a service specific diagnosis feature has been developed and built into progress note templates. This feature allows, within one's scope of practice, to temporarily override SmartCare's *primary* ICD code for an individual service. This feature does not make any changes or updates to the SmartCare diagnosis document as it directly updates the ICD code on the service for claim submission.

Can ACBH providers use any of the codes in SmartCare as the primary?

No. The ICD codes available for selection are significantly expanded compared with InSyst. However, not all codes present in SmartCare can be used. This is because:

- 1) Codes that have been removed but were allowed for claiming in previous fiscal years may remain in the SmartCare database.
- 2) SmartCare includes physical health codes which are not appropriate for claiming of behavioral health services.

Why do some ICD codes in SmartCare have an asterisk?

ICD codes with an asterisk (e.g., F20.81*) mean that diagnosis is in the Diagnostic and Statistical Manual of Mental Disorders (DSM). Since Medi-Cal requires providers use the DSM for diagnostic criteria, it is recommended that the codes with the asterisks are prioritized. Regardless, for the purposes of selecting *primary* billing code in SmartCare, it is most important that the correct ICD code be selected, regardless of the description, as the ICD code is what is submitted to, and validated by Medi-Cal.

The following are some examples to help clarify some of the nuances of the SmartCare diagnosis document:

Example #1: Why does the diagnosis document include multiple choices for the same ICD-10-CM code?

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e F31.9 1 Description Search		۹ 😭
F31.9* - Bipolar I disorder, Current or most recent episode depressed, Unspecified		
F31.9* - Bipolar I disorder, Current or most recent episode hypomanic, Unspecified		
F31.9* - Bipolar I disorder, Current or most recent episode manic, Unspecified		
F31.9* - Bipolar I disorder, Current or most recent episode unspecified		
F31.9* - Unspecified bipolar and related disorder		
F31.9 - Bipolar disorder, unspecified		
Agnosis List	Insert	Clear



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This is because the DSM often uses the same ICD code for different diagnoses. SmartCare displays the ICD version and all of the different DSM versions for a single code. As an example, F31.9 is the ICD code for five similar but distinct diagnoses in the DSM. Thus in SmartCare, F31.9 has six different entries. The five with the asterisk (F31.9*) are different diagnoses in the DSM and the F31.9 entry without the asterisk is the ICD-10-CM code and description.

Example #2: Does SmartCare include any DSM disorders not allowed by SMHS or DMC-ODS?

Diagr	nosis		-
*	×		
Code	G31 Description Search	۵ 🗘 🍳	
	G31.84* - Mild frontotemporal neurocognitive disorder		
	G31.84* - Mild neurocognitive disorder due to Alzheimer's disease		
	G31.84* - Mild neurocognitive disorder due to another medical condition		
	G31.84* - Mild neurocognitive disorder due to HIV infection		
	G31.84* - Mild neurocognitive disorder due to Huntington's disease		
Dia	G31.84* - Mild neurocognitive disorder due to multiple etiologies		
	G31.84* - Mild neurocognitive disorder due to Parkinson's disease		
	G31.84* - Mild neurocognitive disorder due to prion disease		-

Unfortunately it does. There a few reasons for this: 1) SmartCare includes all billable (and some nonbillable) CMS approved ICD codes. 2) Not all diagnoses in the DSM are suitable for claiming of behavioral health services. In this example, G31.84 is a CMS billable code and is in the DSM, however SMHS Medi-Cal does not allow for claiming of services for neurocognitive disorders. This means that not all codes with an asterisk (*) can be used as a *primary* code.

Example #3: Why are diagnoses not in the DSM available as choices in SmartCare?



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Diagr	nosis			
*	~			
Code	F40.2 1 Description Search	Q	✿	
	F40.210 - Arachnophobia			
	F40.218* - Specific phobia, Animal			
	F40.218 - Other animal type phobia			
	F40.220 - Fear of thunderstorms			
	F40.228* - Specific phobia, Natural environment			
	F40.228 - Other natural environment type phobia			
Diag	F40.230* - Specific phobia, Fear of blood			
	F40.230 - Fear of blood			_
				•

The SmartCare diagnosis database includes all ICD-10-CM codes allowed by CMS, including ones from previous fiscal years that have been removed or updated. In the screenshot above, F40.220 Fear of thunderstorms and F40.210 Arachnophobia are current ICD-10-CM billable codes and were in previous editions of the DSM. However, in the current edition of the DSM, F40.220 and F40.210 were grouped together with like phobias. As a result, F40.218* and F40.228*, respectively, are more appropriate as they are in the current version of the DSM. For all mental health and substance use diagnoses, clinicians must only use diagnoses in the current version of the DSM at the time of the service entry.

Example #4: Can the physical health codes available in the diagnosis document be used as a *primary* diagnosis?

iagnosis		
▲		
		×
Code Search 🕕	Description	diabetes 🔍 🔍 😭
🗌 Rule Out	Туре	E08.22 - Diabetes mellitus due to underlying condition with diabetic chronic kidney disease
	Severity	E08.29 - Diabetes mellitus due to underlying condition with other diabetic kidney complication
	Domission	E08.311 - Diabetes mellitus due to underlying condition with unspecified diabetic retinopathy with macular edema
	Comments	E08.319 - Diabetes mellitus due to underlying condition with unspecified diabetic retinopathy without macular edema
Diagnosia List		E08.321 - Diabetes mellitus due to underlying condition with mild nonproliferative diabetic retinopathy with macular edema
Diagnosis List		E08.3211 - Diabetes mellitus due to underlying condition with mild nonproliferative diabetic retinopathy with macular edema, right eve
O		E08.3212 - Diabetes mellitus due to underlying condition with mild nonproliferative diabetic retinopathy with



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No. SmartCare currently includes all CMS-approved codes and the vast majority are physical health codes. Since behavioral health services are for the treatment of mental health (MH) and substance use disorders (SUD) physical health codes are not appropriate for claiming. If a beneficiary does not meet criteria for a MH or SUD diagnosis, in certain circumstances, an appropriate Z code can be used as *primary*.

Example #5: The diagnosis document includes codes of varying specificity. Do we always have to use the most specific code possible?

gnosis					
	1		~		
le F34.8	1 Description	earch		Q	\$
F34.8* - D	isruptive mood d	ysregulation disorder			
F34.8 - Ot	her persistent m	ood [affective] disorders			
F34.81 - D	isruptive mood o	ysregulation disorder			
F34.89 - 0	ther specified pe	rsistent mood disorders			

Yes. More specific ICD codes must be used when available. Codes with less level of detail are sometimes called "parent codes" and are not billable. In the example above, F34.8 is considered a "parent code" and is not eligible for claiming. Instead, clinicians must choose a more specific code. SmartCare may include non-billable codes, such as parent codes and clinicians must be mindful to always use more specific codes when available because "parent codes" will result in claim submission denials.

Also, in the example above both F34.81 and F34.89 do not have asterisks, but both are in the current edition of the DSM.

Example #6: The diagnosis document for a beneficiary in a mental health program includes SUD diagnoses. At a SMHS program can a SUD code be *primary*?



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Diagno	osis		
*	×		
Code	F10. Oescription Search	Q	\$
	F10.10* - Alcohol use disorder, Mild		Ŀ
	F10.10 - Alcohol abuse, uncomplicated		1
	F10.11 - Alcohol abuse, in remission		
	F10.120 - Alcohol abuse with intoxication, uncomplicated		
	F10.121* - Alcohol intoxication delirium, With mild use disorder		
	F10.121 - Alcohol abuse with intoxication delirium		
Diag	F10.129* - Alcohol intoxication, With mild use disorder		
	F10.129 - Alcohol abuse with intoxication, unspecified		
			T

No. SMHS claims cannot be submitted with SUD diagnoses. Instead, a MH diagnosis, or in certain circumstances, an appropriate Z code, should be used as *primary*.

Example #7: The diagnosis document for a beneficiary in a SUD program includes MH diagnoses. At a SUD program, can a MH code be *primary*?

	~	
F25 Oescription Search		۹ 😭
F25.0* - Schizoaffective disorder, Bipolar type		
F25.0 - Schizoaffective disorder, bipolar type		
F25.1* - Schizoaffective disorder, Depressive type		
F25.1 - Schizoaffective disorder, depressive type		
F25.8 - Other schizoaffective disorders		
F25.9 - Schizoaffective disorder, unspecified		

No. DMC-ODS claims cannot be submitted with mental health diagnoses. A non-tobacco SUD diagnosis, or in certain circumstances, an appropriate Z code, must be *primary* for SUD services.